

OUR QUALITY POLICY

We, as Doganlar Mobilya Grubu, commit to bringing together various management systems and to sustaining our activities with quality, environmental management, occupational health and safety (OHS), energy management and customer satisfaction at the forefront. Our quality policy, defined in this direction, is based on the following principles:

1. Quality Management:

- Targeting continuous improvement and excellence in products and services.
- Production processes compliant with national and international quality standards.
- Ensuring high quality in products through careful material selection, modern production technologies and experienced personnel.
- Increasing employees' contributions to quality through continuous training and development processes.

2. Environmental Management:

- Efficiency in environmentally sensitive production processes and resource use.
- Minimisation of waste and encouragement of recycling.
- Continuous improvement to prevent environmental pollution and compliance with legal regulations.
- Contribution to ecological balance through sustainable use of energy and materials.

3. Occupational Health and Safety (OHS):

- Providing a safe and healthy working environment for all employees.
- Risk analyses and preventive measures aimed at preventing occupational accidents and illnesses.
- Training and practices in accordance with occupational health and safety standards.

4. Energy Management:

- Increasing efficiency by optimising energy consumption.
- Raising awareness and implementation regarding the use of renewable energy sources.
- Compliance with national and international standards in terms of energy efficiency.

5. Customer Satisfaction:

- Delivering products and services that exceed customer expectations.
- Continuous improvement of processes by taking customer feedback into account.
- Providing after-sales services in an effective and timely manner.
- Transparency and trust-based communication with the aim of building long-term customer relationships.

These policy headings reflect that Doganlar Mobilya Grubu has a comprehensive, integrated management approach and offers sustainable, high-quality and reliable solutions for both internal and external stakeholders.