

INTEGRATED MANAGEMENT SYSTEMS POLICY

We strive to fulfil our "**Mission**" and reach our "**Vision**" without compromising our "**Values**". We believe that success stems from the implementation and maintenance of management systems designed for continuous improvement of performance. As a company, we commit to:

- Meeting the expectations of our customers and going beyond them,
- Ensuring the continuity of feedback and effectively controlling all types of customer complaints to reach a resolution,
- Conducting all our activities in compliance with all applicable legal requirements,
- Increasing the competencies of our employees,
- Working to prevent injuries and health impairments,
- Reducing environmental impacts and working to prevent pollution appropriate to the context of the organisation,
- Continuously reducing the amount of energy consumed without compromising the quality of our products and the performance achieved in production,
- Following technological developments and implementing them,
- Providing the necessary resources to operate the Integrated Management System effectively,
- Continuously improving the effectiveness and performance of our Integrated Management System.

We declare that the Integrated Management Systems Policy has been adopted and we commit to conducting all our activities in accordance with this policy.

CERTIFICATES

Doganlar Mobilya Grubu holds TSE EN ISO 9001 Quality Management System Certificate, TSE ISO 45001 Occupational Health and Safety Management System Certificate, TSE EN ISO 50001 Energy Management System Quality Certificate, TSE EN ISO 10002 Customer Satisfaction Management System, TSE EN ISO 14001 Environmental Management System, and TSE ISO 27001 Information Security Management System Certificates.

Doganlar Mobilya Grubu also holds the FSC® Certificate. The FSC® Certificate is a document demonstrating that the products of companies engaged in the production/sale of forest products are manufactured in accordance with the standards set by the Forest Management Council. (SA-COC-0079754)